January / 31 / 2011

Dear Borut,

Where should I start for your reference:

• Should I mention your *creativity* first?

Finding us the right guides for a fantastic bus entertainment that made people happy because of the fun, but also on the knowledge they required about Slovenia.

And also your team building entertainment for our welcome evening party was extremely well organised.

Or your *reliability*?

You briefed everybody very clearly : busses, guides, client contact and us, planning and processing of your services was fantastic !

The quality of your problem solving games and items, the busses you organized with your partner, your support for our welcome gift: no matter what was requested and at how short notice: You delivered superb quality.

• Your *dedication and hospitality*?

Your goal was to contribute as much as possible for our event, the grand engagement you delivered. Even in a fully booked time you organised us fantastic busses,

worked around the clock for all last minute needs: efficiency, patience and flexibility were your characteristics.

• Or your fair prices and your excellent network that was good to get best deals!

Let me say that most impressive was the fact that I felt very comfortable and safe with our event from the moment I met you. I never felt like a client but always as a friend.

All in all I will always recommend you and look forward already today to dealing with you again. Hvala Lepa! Thanks for everything and for representing your country so warm hearted and professional at the same time. It is hard to find the same level of your service around the world. It was a pleasure to cooperate with you and your team.

Anette S. Burgdorf Meetings and Events Consultant HelmsBriscoe

Kind Regards – Mit freundlichen Grüßen

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HelmsBriscoe provides venue-finding services to corporate, association and government clients that plan off-site meetings and conferences.

On their behalf, we research and negotiate contracts with hotels and other meeting venues that match their criteria.